

**How often must I register?**

Your registration is valid for the contract period on the product whose serial number you furnished. If the contract period expires, you will need to re-register with reference to a valid Service contract.

**Will the system know that I have other products?**

If you are registered, our system will have a record of all products under contract for the same Customer Number.

**What happens if registration fails?**

A registration failure will be reviewed by a Motorola employee to help valid contracted customers gain access to our service.

**Why would this happen if my equipment is covered under a Service Contract?**

We may be processing your order or your contract may have expired.

**Can I give my password to someone else?**

A password is granted to a single user. Each user must obtain a password to gain access to the Motorola Contract Service page.

**Systems Integration Services****What are Professional Services?**

They are a wide selection of professional and consulting skills to help you design, implement, and optimize the network. Comprehensive training and education are also available.

**How do I order professional services?**

You can order professional services at the time of sale, through your local sales representative.

**If I don't order professional services at the point of sale can I order them later?**

Yes, you can contact your local salesperson at any point to order professional services.

**What information do I need to order professional services?**

A valid purchase order for the services as well as a completed information form must be submitted.

**Where do I get the required information form?**

Download the information form from the web.

**Can I mix and match a variety of professional services?**

Yes. You can order a variety of standard services. Standard Services can be customized as well.